



Plasma-Therm Wins 'RANKED 1st' Awards in Customer Satisfaction

Total of 37 awards received for company's products and services over 19 years

ST. PETERSBURG, Fla. (May 17, 2017) — For the 19th year, Plasma-Therm has been recognized for the quality of its systems and customer support as shown by a global survey of customers throughout the semiconductor industry.

In the annual Customer Satisfaction Survey conducted by VLSIresearch, Plasma-Therm earned a total of five awards, including two "RANKED 1st" awards for having the highest scores of all companies in the categories "Etch & Clean Equipment" and "Focused Suppliers of Chip Making Equipment."

Survey participants are asked to rate their suppliers in fifteen categories based on supplier performance, customer service, and product performance.

"This year again, we're grateful to receive 'RANKED 1st' awards in two categories based on our customers' responses," Plasma-Therm CEO Abdul Lateef said. "As we continue expanding our product and application portfolio, we never lose focus on providing the best service and support in the industry to all of our customers, from small institutions and start-ups to specialty fabs and high-volume manufacturers."

In the combined ranking of all Fab Equipment Suppliers both large and small, Plasma-Therm scored second only to ASML, the world's largest photolithography supplier, thereby earning an additional "THE BEST" award for the company.

Plasma-Therm also earned a "10 BEST" award in the category "Focused Suppliers of Chip Making Equipment" and a "THE BEST" award in the "Suppliers of Wafer Fab Equipment to Specialty Chip Makers" category.

With this year's awards, Plasma-Therm now has received a total of 37 awards over 19 years of participation in the Customer Satisfaction Survey. VLSIresearch received feedback from more than 79 percent of the chip market in this year's survey, conducted over 2-1/2 months and in five languages.

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The complete list of awards earned by Plasma-Therm in the 2017 Customer Satisfaction Survey:

- RANKED 1st in FOCUSED SUPPLIERS OF CHIP MAKING EQUIPMENT
- RANKED 1st in ETCH & CLEAN EQUIPMENT
- 10 BEST FOCUSED SUPPLIERS OF CHIP MAKING EQUIPMENT
- THE BEST SUPPLIERS OF FAB EQUIPMENT
- THE BEST SUPPLIERS OF WAFER FAB EQUIPMENT TO SPECIALTY CHIP MAKERS

About Plasma-Therm

Established in 1974, Plasma-Therm is a U.S. manufacturer of advanced plasma processing equipment, focusing on research and development to high-volume production in specialty semiconductor markets, including advanced packaging, wireless communication, photonics, solid-state lighting, MEMS/NEMS, nanotechnology, renewable energy, data storage, photomask, and R&D. Plasma-Therm offers leading etch and deposition technologies and solutions for these markets. Sales and service locations throughout North America, Europe and Asia-Pacific meet the diverse needs of Plasma-Therm's global customer base. Please visit www.plasmatherm.com for more information.

About VLSIresearch

VLSIresearch is an award-winning provider of market research and economic analysis on the technical, business, and economic aspects within semiconductor, nanotechnology, and related industries. VLSIresearch provides intelligence for faster and better decision making in the areas of semiconductors, photovoltaics, LEDs, manufacturing, materials, and critical subsystems. VLSIresearch was founded in 1976.

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